



U.S. Consumer Product Safety Commission – Recall

Release Date: October 27, 2022

Release Number: 23-DFC (10/18/2022)

Radio Flyer Recalls Cyberquad for Kids, Due to Violations of Federal Safety Standard for All-Terrain Vehicles (ATVs) and Risk of Injury; Sold Exclusively Online by Tesla

Recall Summary

Name of Product: Tesla Cyberquad for Kids by Radio Flyer, Model Number 914

Hazard: The Cyberquad fails to comply with the federal mandatory safety standard requirements for youth ATVs, including mechanical suspension and maximum tire pressure. Additionally, the Cyberquad lacks a CPSC-approved ATV action plan, which is required to manufacture, import, sell, or distribute ATVs. ATV action plans contain numerous safety requirements, such as rider training, dissemination of safety information, age recommendations, and other safety measures. These ATV safety standards are in place to reduce crash and injury hazards, preventing serious injury or death.

Remedy: Refund

Consumers should immediately stop using the recalled Cyberquad and contact Radio Flyer for a full refund. Consumers can obtain a full refund by removing the product’s motor controller and sending the controller back to Radio Flyer via a prepaid envelope. Removing the motor controller will permanently disable the Cyberquad. Radio Flyer is contacting all consumers directly. Directions on how to locate, remove and return the motor controller can be found on the Radio Flyer recall website.

Additional information on disposing of the remainder of the Cyberquad is available on the recall website under FAQs at www.radioflyer.com/recalls. Consumers who return the motor controller and incur costs disposing of the remainder of the Cyberquad will receive up to \$50 to cover costs associated with disposal.

Consumer Contact:

Radio Flyer at 800-621-7613 from between 8 a.m. and 5 p.m. CT Monday through Friday, email at customerservice@radioflyer.com, or online at www.radioflyer.com and click on “Product Recalls” at the bottom of the page for more information.

Recall Details

Units: About 5,000

Description:

This recall involves all Tesla Cyberquad for Kids by Radio Flyer, Model Number 914. The Cyberquad features a full steel frame, cushioned seat and adjustable suspension with rear disk

braking and LED light bars. The Cyberquad is powered by a lithium-ion battery with up to 15 miles of range and a top speed of 10 mph.

The Cyberquad has both the Tesla “T” and Radio Flyer logos printed on the battery. Information embossed into the underside of the seat identifies the product as Radio Flyer Model 914.

Incidents/Injuries: Radio Flyer has received one report of an incident where the single-rider Cyberquad tipped over when driven by an eight-year-old child and a 36-year-old adult female, resulting in a bruised left shoulder to the adult female.

Sold At: Exclusively online at shop.tesla.com in December 2021 for \$1,900.

Importer: Radio Flyer Inc., of Chicago, Ill.

Manufacturer: Feishen Vehicle Industry Co LTD, of China

Manufactured in: China



Recalled Tesla Cyberquad for Kids by Radio Flyer



RADIO FLYER

6515 West Grand Ave.
Chicago, IL 60707
1-800-621-7613
www.radioflyer.com

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.
CAN ICES-3 (B)

Cet appareil est conforme à la partie 15 des règles de la FCC. Le fonctionnement est soumis aux deux conditions suivantes : (1) Cet appareil ne doit causer aucune interférence nuisible, et (2) cet appareil doit accepter toute interférence reçue, notamment l'interférence susceptible de causer un fonctionnement non souhaité.
NMB-3 (B)

Model / Modèle / Modelo #914

Made in China
Fabriqué en Chine
Hecho en China

Recalled Tesla Cyberquad for Kids by Radio Flyer Model Number 914 Embossed Under Seat

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About the U.S. CPSC

The U.S. Consumer Product Safety Commission (CPSC) is charged with protecting the public from unreasonable risk of injury or death associated with the use of thousands of types of consumer products. Deaths, injuries, and property damage from consumer product-related incidents cost the nation more than \$1 trillion annually. CPSC's work to ensure the safety of consumer products has contributed to a decline in the rate of injuries associated with consumer products over the past 50 years.

Federal law prohibits any person from selling products subject to a Commission ordered recall or a voluntary recall undertaken in consultation with the CPSC.

For lifesaving information:

- Visit CPSC.gov.
- Sign up to receive our [e-mail alerts](#).
- Follow us on [Facebook](#), Instagram [@USCPSC](#) and Twitter [@USCPSC](#).
- Report a dangerous product or a product-related injury on www.SaferProducts.gov.
- Call CPSC's Hotline at 800-638-2772 (TTY 301-595-7054).
- Contact a [media specialist](#).