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## 2022 STEVIE AWARD WINNERS

Gold, Silver, and Bronze Stevie Award winners in the 16th annual Stevie® Awards for Sales & Customer Service are listed by category, arranged in the following groups of categories, as selected by the average scores of more than 150 professionals worldwide on eight specialized juries. The 2022 Stevie® Awards for Sales & Customer Service were presented in a virtual ceremony on Wednesday, May 11.

## **Categories**

#### Sales

Sales Individuals
Sales Team
Sales Achievement
Sales Distinction
Ethics in Sales Award, sponsored by Sales Partnerships

#### **Customer Service & Contact Center**

Customer Service & Contact Center Individual
Customer Service & Contact Center Team
Customer Service & Contact Center Achievement
Customer Service Department (including winners of the People's
Choice Stevie Awards for Favorite Customer Service)
Customer Service Success

**New Product & Service** 

**Solution Provider** 

**Business Development** 

**COVID-19 Response** 

**Thought Leadership (new for 2022)** 

#### **CUSTOMER SERVICE & CONTACT CENTER TEAM CATEGORIES**

# Contact Center of the Year (Up to 100 Seats) - All Other Industries

#### **GOLD STEVIE® WINNER:**

DHL Express Ecuador, Quito, Ecuador: DHL Express Ecuador Contact Center Great Quality Service

#### SILVER STEVIE® WINNER:

Element Electronics, Winnsboro, SC USA: Element Electronics Customer Service

### **BRONZE STEVIE® WINNERS:**

Bahrain Customs Affairs, Al Hidd, Bahrain: Customs Contact Center

Dansons, Scottsdale, AZ USA: Dansons Customer Care

DHL Express Chile, Santiago, Chile: Contact Center leaders working "As One" to improve motivation.

DHL Express, Dhaka, Bangladesh: DHL BD Contact Center

Planet, San Francisco, CA USA: Planet Technical Support

Radio Flyer, Chicago, IL USA: Radio Flyer's FUNatical Customer Service Team



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